SPH - N270

One Sprint. Many Solutions.™

PCS Service

www.sprintpcs.com

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Printed in the U.S.A.

LMN270031903F1

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How to Use This Guide

Welcome – you've made the right choice

The advantages of Sprint are as clear as each wireless call you make. With PCS Service, we give you what you really want from a wireless service provider clear calls, easy-to-understand service plans, and self-servicing options for managing your account. All this is designed to make your life easier and worry free.

We know you're eager to start using your phone right away and this guide is divided into two sections that are designed to help you do just that.

1 The first section will guide you through the steps required to set up your PCS Service. It includes blanks so you can write down important information that you'll want to remember. Things like your new PCS Phone Number, information about your service plan, and your first invoice.

2 The second section will guide you through the basics of your phone and service with quick, easy-to-follow instructions. And if you want to learn more about your phone, just visit us online at **www.sprintpcs.com** and log on. There you'll find a complete phone user's guide that includes all the advanced features of your phone and service.

Getting Advanced Phone and Service Information

This guide covers the basics, but your phone is capable of performing a variety of advanced services. To learn to use all the advanced features of your phone and service, visit **www.sprintpcs.com** and log on. There, you'll have access to your complete phone user's guide or you can take an online phone tutorial.

Your online phone user's guide provides information on basic and advanced features and services, which includes instructions and information such as:

- Learning Advanced Dialing Options
- Managing Call History
- Using Advanced Messaging
- Using Advanced Internal Phone Book Options
- Using your Phone's Advanced Settings
- Setting your Phone's Security
- Using the Personal Organizer
- Using Advanced PCS Vision
- Understanding your Phone's Internal Menu
- And more

Activating and Using PCS Service

1

Have these things ready before you call to activate

- Your PCS Phone (Make sure it s fully charged)
- Your Social Security number and your driver s license number
- Your Electronic Serial Number (also known as ESN; refer to step 5 to locate the number)
- The city and state where your phone will be primarily used
- A pen

2

Setting up your service, You choose the way

The two fastest ways:

- From your PCS Phone, press .

You can also:

- Use a phone other than your PCS Phone and dial 1-888-715-4588.

3

PCS Service Areas

Interested in where you can use your new phone? Check out the most up-to-date coverage maps at www.sprintpcs.com.

4

Your PCS Account Password

My Account Password is: _____

You ll use this number when managing your account on (www.sprintpcs.com) and with PCS Customer Solutions. Your default password is the last four digits of your Social Security number.

5

Finding Your Phones ESN

If you set up service using your PCS Phone, the network automatically communicates the ESN to us. You ll only need this number when you're setting up service or
calling us from a phone other than your new PCS Phone. The ESN, or Electronic Serial Number, is an 11-digit number written on the barcode sticker attached to the phone. To find it, remove the phone's battery.

ESN:_____

After writing down the ESN, replace the battery and turn on your phone by holding down the END key for a few seconds.

PCS Clear Pay Program

(This section may not apply to you. If not, skip to section 7.)

- You are on the PCS Clear Pay Program.

Easy steps to follow to help keep you enjoying your new PCS Service

- Dial * Shift 4 GHI TALK from your PCS Phone (normal airtime charges will apply) or log on to www.sprintpcs.com to find out how many minutes you have currently used within your service plan. If you have exceeded the minutes in your plan or you have a past due balance, you should make a payment to keep your service turned on.

There are two easy payment options:

- Make a payment at any Western Union location
- using the Swiftpay form. To find the nearest location, dial # Space 9 WXYZ 8 TUV 6 MNO TALK from your PCS Phone. (Transaction fee applies; payment is credited to your account within 12 hours.)

  or

- Dial * Shift 3 DEF TALK from your PCS Phone (posting time is 12 hours).

How we will help you keep your service turned on:

- In the event that your service has been turned off, you will receive a text message stating: "Your PCS Service has been turned off. Press to make a payment and turn service on."
- The first time your service has been turned off you will be connected to a PCS Clear Pay Program Specialist who will explain why your service has been turned off. You will be asked to pay your balance to get your service turned back on (payment will be credited and service turned back on within 12 hours).
- For any additional times that your service has been turned off, you will be connected to our automated payment process. You will have to pay your balance to have your service turned back on (payment will be credited and service turned back on within 12 hours).

7

Understanding Your PCS Service Plan

Voice Usage: PCS Free & Clear Plans

Total Voice Minutes in my PCS Free & Clear Plan:_____

- Anytime Minutes:_____
- Night & Weekend Minutes (M–Th 9pm–7am, F 9pm–M 7am):_____

Monthly service charge: $_____

Each additional voice minute (overage):_____¢

Other: _____

Long distance is included in my plan: ☐ Yes ☐ No

Voice Usage: PCS Free & Clear Area-Wide Plans

Total Voice Minutes in my PCS Free & Clear Area-Wide Plan:_____

- Anytime Minutes:_____
- Night & Weekend Minutes (M–Th 9pm–7am, F 9pm–M 7am):_____

Monthly service charge: $_____

Each additional voice minute (overage):_____¢

Other:_____

Long distance is included in my plan: ☐ Yes ☐ No

Per-minute charge for calls made while traveling outside my extended calling area: _____¢

Per-minute charge for roaming calls:_____¢

Note: Your agreement for wireless service with Sprint is made up of the Service Plan you choose and the Terms and Conditions of Service which can be found on page 35 of this guide.

PCS Advantage Agreement℠:

☐ I have agreed to a PCS Advantage Agreement.

___ 1 Year

___ 2 Year

☐ I have opted not to sign a PCS Advantage Agreement.

$_____ Monthly fee

Additional options I choose to subscribe to:

☐ PCS Voice Command at $_____ per month

☐ PCS Add-a-Phone℠ at $_____ per month

☐ PCS to PCS Calling℠ at $_____ per month

☐ PCS Equipment Replacement at $_____ per month

☐ Roadside Rescue at $_____ per month

☐ Sprint® Residential Long Distance

Your New PCS Phone Number and User Name

PCS Phone Number

_____

PCS User Name

_____

Your user name is automatically assigned to you. Your user name, which resembles an email address (for example, name@sprintpcs.com), is used with PCS Email and two-way messaging services.

Understanding Your PCS Invoice

- Your first invoice will arrive within a few days.
- Your first invoice will reflect the following charges:
- Your first full month of service, which is your monthly recurring charge of $_____
- Additional charges such as taxes, roaming, voice or data overage, or premium data services
- Charges for additional options you opt to subscribe to: $_____
- Your one-time non-refundable activation fee of $_____
- Approximate total of first invoice $_____

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Quick, easy options to manage your account

With PCS Customer Solutions, you can visit (www.sprintpcs.com) or use your PCS Phone to access information about your PCS Account and PCS Service.

Visit www.sprintpcs.com

Once you log on, you can:

- View the details of your PCS Service Plan
- Find out how many minutes you have used and how many minutes are remaining in your plan
- View your current and previous three months invoices, including the call detail
- Make a payment
- Find out about PCS Products and Services
- Learn how to set up your voicemail and more

Press [*Shift] [4 GHI] [TALK] * on your PCS Phone to access the following:

- A summary of your rate plan
- Minutes and/or megabytes remaining in your plan for the current invoice cycle
- Information about your most recent invoice
- When your last payment was received
- The option to make a payment

*Normal airtime charges will apply when calling [*Shift] [4 GHI] .

Welcome and thank you for choosing Sprint.

Basics of Your PCS Phone

Your New PCS Phone

Your Phone's Features

1. **Speaker:** The speaker allows you to hear the other caller and the different ring tones and sounds offered by your phone.
2. **Release Button:** Press this button to extend the top half of the handset and to reveal the display screen.
3. **OK/Voicemail Key:** Pressing OK when navigating through a menu accepts the highlighted choice in the menu. Pressing OK for two seconds automatically dials your voicemail.
4. **TALK:** Place or receive a call. In standby mode, press the key once to enter the Outgoing call log. If you press and hold the key down you will initiate Voice Recognition.
5. **Numeric Keypad:** Use these keys to enter numbers, letters, and characters.
6. **Shift/Asterisk:** Enters the asterisk [*] character for calling features. In text entry mode, press to change the character input type. Allows navigation to the left in menus.
7. **Microphone:** The Microphone allows the other caller to hear you clearly when you are speaking to them.
8. **Power Interface Connector:** The power interface connector is used to plug in the charging accessories.
9. **Accessory Interface Connector:** This connector is used to connect any available accessory cables to your phone.
10. **Space/Pound:** Enters the pound [#] character for calling features. In text entry mode, press to enter a space. Allows navigation to the right in menus.
11. **BACK:** Deletes characters from the display. When in a menu, press to return to the previous menu.
12. **END:** Ends a call. Press and hold this key for a few seconds to turn your phone On or Off. While in the main menu, it returns the phone to standby mode and cancels your input.
13. **Menu:** Displays the first level or Main Menu of options. Press MENU again to view the next menu page.

14. **Navigation Key:** This key allows you to scroll through the phone menu options, and provides a shortcut to phone functions from Standby Mode.
15. **Display Screen:** The display screen displays all the information needed to operate your phone.
16. **Headset Jack:** (located in the upper back corner of the phone.) Allows you to plug in an optional headset for safe and convenient hands-free conversations.

Viewing the Display Screen

Main LCD:

This list identifies the symbols you'll see on your main LCD screen.

▶displays your current signal strength. The more lines you have, the stronger your signal.

▶means your phone cannot find a signal.

▶tells you a call is in progress.

▶indicates you have voicemail, text, numeric pages, or PCS Web Alert messages waiting. Press OK briefly to see a list of pending messages or press and hold to dial voicemail box.

▶indicates your phone is in vibrate mode.

▶shows your current battery charge strength. (Icon shown fully charged.)

▶indicates that position location is active.

▶indicates that position location is inactive.

▶indicates that TTY option is On.

▶indicates that your phone is roaming.

▶indicates that an alarm is set on your phone.

▶indicates that the ringer is set at a level between 1-8 or 1-Beep.

Turning Your Phone On and Off

Turning Your Phone ON

- Press END for a few seconds. The phone will display "Looking for Service" until it locates a signal, then it will automatically enter Standby mode – the phone's idle state. At this point, you're ready to begin making and receiving calls.

Turning Your Phone OFF

- Press END for a few seconds until the screen is blank.

Setting the Language

1. Press MENU 0 for Settings.
2. Press 3 Others.
3. Press 5 for Language.
4. Press the navigation key up or down and select Español.
5. Press OK.

Using the Battery and Charger

Installing and Removing the Battery

1. To install, insert the battery into the opening on the back of the phone.
2. Press down until the latch snaps into place.

To remove

1. So that no stored messages or numbers are lost, power off your phone by pressing and holding the END key.
2. Push the battery release latch up completely. The battery will separate slightly from the phone.
3. Lift the battery at a 45-degree angle away from the phone.

Charging the Battery

It is vital that you use only the PCS-approved Travel Adapter specifically designed for your phone. Use of unauthorized accessories could damage your phone and invalidate your warranty.

To use the travel adapter provided with your phone:

1. Plug the adapter in the wall and the other end into the power interface adapter on the bottom of the phone.
   - ▶ A red light and animated battery icon on the phone lets you know the battery is charging.

It takes about 4 hours to fully recharge a completely rundown battery.

Making and Answering Calls

Making Calls

1. Make sure your phone is on.
2. Enter a phone number. If you make a mistake while dialing, press BACK to erase one digit at a time. Or, press and hold BACK to erase the entire number.
3. Press TALK.
4. When you're finished, close the top of the handset or press END.

Answering Calls

1. Make sure your phone is ON. If your phone is OFF, incoming calls go to voicemail.
2. When your phone rings or vibrates, answer the call by pressing TALK.
3. To end the call press END.

Signal Strength

If you're inside a building, being near a window may give you better reception. You can see the strength of your signal by the signal indicator ( ) on your phone's display screen.

Controlling Your Roaming Experience

Your phone is tri-mode, which means you can make and receive calls while on the Sprint Nationwide PCS Network and you can also roam on other digital networks where we've implemented roaming agreements with other carriers. To learn more about roaming, visit www.sprintpcs.com.

Your phone has several features that let you control your roaming experience.

Setting Your Phone's Roam Mode

1. Press MENU 4 GHI for Roaming.
2. Press 1 for Set Mode.
3. Select the desired option and press OK.
   - Sprint PCS: Lets you make and receive calls only on the Sprint Nationwide PCS Network and prevents roaming.
   - Automatic: Searches for alternative wireless networks when PCS Service is not available.
   - Analog: This setting forces the phone to seek an analog roaming system. The next time the phone is turned on, the previous setting is restored.

Call Guard

Reminds you when you are making or receiving a roaming call and requires you to take additional steps before placing or answering it. These additional steps are not required when you make or receive calls while on the Sprint Nationwide PCS Network.

To Turn Call Guard On

1. Press MENU 4 GHI for Roaming.
2. Press 2 ABC for Call Guard.
3. Select On or Off and press OK.

To Place Roaming Calls With Call Guard On

1. From main menu, dial 1+area code+seven digit number.
2. Press 1 to accept the roaming rates and place the call.

To Answer Incoming Calls With Call Guard On

1. Press 1 to accept the roaming rates and answer the call.

Feature Availability

- You can make and receive calls while roaming.
- You will have access to voicemail while roaming.
- Some features which are standard on the Sprint Nationwide PCS Network, such as Call Waiting, PCS Voice Command and PCS Vision are unavailable while roaming.

Internal Phone Book

Saving Phone Numbers

1. From the main menu, enter a phone number.
2. Press MENU.
3. Press 2 ABC to Save
4. *The Add New Name screen is displayed. Press OK to enter a new name or scroll through the phonebook to select an existing name. Press OK to add the additional number to the selected entry.
5. Select a label by highlighting Home, Work, Mobile, Pager, Fax or No Label and press OK.
6. Enter a name for entry using the numeric keys. Press MENU to change the entry method between T9, Alpha, Symbol, and Number.
7. When finished entering the name, press OK to return to the phonebook entry.
8. Press OK twice to save and confirm the entry.

---

* – This step is not necessary on the very first entry saved into the phone. Skip to the next step if you are entering the first entry in the phone book.

Finding Phone Numbers

1. Enter one to four digits and press MENU.
2. Press 4 GHI for Find.

Note: If you enter more than four digits, press "Menu", "Three" for Find.

3. A list of possible matches is displayed. Select the desired entry and press OK.
4. To dial the number, press TALK.

Making a Call From Your Internal Phone Book

1. Press MENU 2 ABC for Phone Book.
2. Press 1 for Find.
3. Press * Shift # Space to search by Name, Entry, or Group.
4. Highlight the desired option and press the navigation key down.
5. Enter the first few letters or entry # to locate the desired entry.
6. Scroll to highlight the name and press TALK to make the call.

Changing Your Phone's Settings

Changing the Greeting

1. Press MENU 9wxyz for Display.
2. Press 3def for Greeting.
3. Press BACK and hold until the greeting is erased.
4. Enter a new name and press OK.

Adjusting the Ringer and Key Beep Volume

1. Press MENU 7pqrs for Sounds.
2. Press 1 for Ringer Volume or 5jkl for Key Beep.
3. Highlight the desired sub-menu choice and press OK.
4. Using the navigation key, select the desired level setting and press OK.

Adjusting Volume During a Conversation

- Press the navigation key up or down on your phone during the call.

TTY Use With PCS Service From Sprint

A TTY (also known as a TDD or Text Telephone), is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate via a telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device for connectivity information and to ensure that the TTY device supports digital wireless transmission.

When establishing your PCS Service, please call PCS Customer Solutions℠ via the state Telecommunications Relay Service (TRS) by first dialing 7PQRS 1 1 TALK. Then provide the state TRS with this number: 866-727-4889.

To turn TTY mode on or off:

1. Press #Space #Space 8TUV 8TUV 9WXYZ OK.
2. Press OK again to continue.
3. Press the navigation key up or down to select Enable TTY or Disable TTY and press OK.

IMPORTANT NOTICE: Sprint recommends that TTY users make emergency calls by other means including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible.

For additional information and instructions regarding TTY use, please see the Online User's Guide at www.sprintpcs.com.

Sending and Receiving Messages

Setting Up Voicemail

1. Press and hold OK/✉.
2. Follow the system prompts to create your pass code and record your greeting.

Retrieving Voicemail Messages

▶ Press and hold OK/✉. Follow the system prompts.

Accessing Voicemail From Another Phone

1. Dial your PCS Phone Number.
2. Press *Shift when voicemail answers.
3. Enter your pass code.

Displaying Numeric Pages

1. Press OK/✉.
2. Press 2ABC for Notification.
3. Highlight the desired entry and press OK/✉.

Note: Press the navigation key down to display additional text.

4. Press MENU for additional options.

PCS Service Features

Call Waiting

To respond to an incoming call while you're on a call

1. The screen displays the incoming call and a tone is heard. Press TALK to accept the call and place your existing call on hold.
2. To switch between callers, press TALK.
3. When finished, you can press END.

Note: If you press END with a caller on hold, the current call is disconnected and the phone rings again to allow you to connect to the call that was on hold.

Call Forwarding

Lets you forward your calls to another number. You can still make calls from your phone while this is activated. There is a per call charge for this service.

To activate

1. Press * Shift 7 PQRS 2 ABC.
2. Enter the area code and phone number.
3. Press TALK. A tone is heard that confirms the activation of Call Forwarding.

To deactivate

1. Press * Shift 7 PQRS 2 ABC 0 Next.
2. Press TALK. A tone is heard that confirms the deactivation of Call Forwarding.

Three-Way Calling

Talk to two different people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number you wish to call and press TALK.
2. Once you have established a connection to the first caller, press MENU.
3. Press 4 GHI for 3-Way Call. The first caller is placed on hold.
4. Dial the second number you wish to call and press TALK.
5. When you're connected to the second caller, press TALK to begin your three-way call.

If one of the people you called hangs up, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

PCS Voice Command℠

With PCS Voice Command, you can call a number just by saying a name.

Get started by setting up your Personal Address Book

1. Press * Shift TALK. The first time you use it, you will hear a tutorial before moving on to the next step.
2. You'll hear a tone followed by the prompt Ready. Say Add Name to begin setting up your Personal Address Book.

Making a call with PCS Voice Command

1. Press * Shift TALK.
2. You'll hear a tone followed by the prompt Ready.
3. After the prompt, say Call and the name of the person or the number you want called.
4. Your request will be repeated and you will be asked to verify. Say Yes to call the number or person. Say No to cancel.

Accessing information using PCS Voice Command

1. Press * Shift TALK.
2. Say Call the Web.
3. Choose from a listing of information categories like email, news, weather, sports and more.

Accessories for Your Phone

Standard Battery
Provides approximately xx hours of continuous digital talk time (x hour in analog) or approximately xx hours of continuous digital standby time (xx hours in analog).

Vehicle Power Adapter
Charges your phone in your vehicle using the cigarette lighter adapter.

Travel Adapter
Compact and lightweight, it's a convenient way to charge your phone while traveling.

Hands-Free Headset
Allows you to use your phone with the optional earpiece.

How to Order

Purchase at your local Sprint Store. Or call the PCS Accessory Hotline[SM] (1-800-974-2221) or visit **www.sprintpcs.com.**

Next day delivery is offered in select areas.

Performance and Safety

Important Information About Your Phone and Service

Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

Understanding the Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability or you can check it yourself by pressing any key. Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to standby mode.

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below. To further limit RF exposure, you can limit the duration of your calls and operate your phone in the most power-efficient manner. In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health

agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protections and Measurements (NCRP).

Maintaining Your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully-extended and over your shoulder.
- Try not to hold, bend or twist the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it's inoperable, return it to a Sprint Store or call PCS Customer Solutions for service.

Note: For the best care of your phone, only Sprint Authorized Personnel should service your phone and accessories. Faulty service may void the warranty.

Maintaining Safe Use of and Access to Your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions.

Laws vary as to specific restrictions. Remember that safety always comes first.

When using your phone in the car:

- Get to know your phone and its features, such as speed dial and redial.
- When available, use a hands-free device.
- Position your phone within easy reach.

- Let the person you are speaking to know you are driving;
  if necessary, suspend the call in heavy traffic or hazardous weather conditions.
- Do not take notes or look up phone numbers while driving.
- Dial sensibly and assess the traffic; if possible, place calls when stationary or before pulling into traffic.
- Do not engage in stressful or emotional conversations that may divert your attention from the road.
- Dial 911 to report serious emergencies. It's free from your wireless phone.
- Use your phone to help others in emergencies.
- Call roadside assistance or a special non-emergency wireless number when necessary.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Use only Sprint-approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month:
    4° F to 140° F (-20° C to 60° C)
  - More than one month:
    4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (LiIon) Batteries

For safe disposal options of your LiIon batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Note: For safety, do not handle a damaged or leaking LiIon battery.

Acknowledging Special Precautions and the FCC Notice

FCC Notice

This phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated. Vehicles using liquefied

petroleum gas (propane or butane) must comply with the National Fire Protection Standard (NFPA-58).

For a copy of this standard, contact the National Fire Protections Association, One Batterymarch Park, Quincy, MA 02269,
Attn: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you |wear a handset on your body, use the Sprint approved carrying case, holster or other accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (1.5 centimeters) from your body when transmitting. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines. For more information about
RF exposure, visit the FCC Web site at www.fcc.gov.

Terms and Conditions & Warranty Information

Terms and Conditions of Services

(Effective as of November 24, 2003 until replaced)

Thanks for choosing Sprint. These terms and conditions are part of your agreement with Sprint for PCS Services.

The terms and conditions included with your PCS Phone may not be the most current version. For the most current version of the terms and conditions, please visit our website at www.sprintpcs.com or call PCS Customer Service Solutions at 1-888-211-4PCS. If you activated PCS Services before the effective date of these terms and conditions, these terms and conditions replace and supersede any previous terms and conditions.

If you have questions about your PCS Services, please visit our website at www.sprintpcs.com or call PCS Customer Service Solutions at 1-888-211-4PCS (4727).

Para solicitar esta literatura en español, por favor contactar a 1-888-211-4PCS(4727).

Agreement. Your agreement ("Agreement") with Sprint Spectrum L.P. and any of its affiliates doing business as Sprint providing PCS Services ("Services") to you is made up of these Terms and Conditions of Service ("Terms") and the Service Plan that we agree to provide you. Your "Service Plan" is described in our marketing materials, and includes the terms, rates and features we set for that Service Plan. In the agreement, we use the words "we," "us," "our" or "Sprint" to refer to Sprint Spectrum L.P. and its affiliates doing business as Sprint. You accept the agreement when you activate PCS Services or make any attempt to use our PCS Services (for example, attempting to place any call while on or roaming off the Sprint Nationwide PCS Network, using data services, etc.). We may change the Agreement at any time by giving you prior notice. Any changes to the Agreement are effective when we publish them. If you use our Services or make any payment to us on or after the effective date of the changes, you accept the changes. If we change a material term of the Agreement and that change has a material adverse

effect on you, you may terminate the Agreement without an early termination fee by calling 1-888-211-4727 within 30 days after the invoice date of the first invoice your receive after the changes go into effect. You understand and agree that taxes, Universal Service fees and other charges imposed by the government or based on government calculations may increase or decrease on a monthly basis, and that this paragraph does not apply to any increases in such taxes, Universal Service fees and other charges.

Provision of Service. Your purchase of a PCS Phone or other equipment does not mean that we must provide Services to you. We may decide not to provide Services to you for any lawful reason. We may request that you provide us with any information we reasonably require to determine whether you qualify for Services. Services in some areas are managed and provided under contract with Sprint by independent affiliates with access to the Sprint Nationwide PCS Network. Some Services may not be available or may operate differently in certain affiliate markets or other areas.

Credit Verification. You must have and maintain satisfactory credit to receive and continue to receive Services. We will verify your credit before agreeing to provide Services to you and we may verify your credit at any time while we provide Services to you. Credit verification may include a review of credit reports that we receive from credit bureaus. If at any time we determine, in our sole discretion, that payment for Services may not be made when due, we may suspend Services and require that you provide payment on account or a guarantee of payment before we resume Services.

Service Plan. You may be eligible for a fixed length PCS Service Plan ("Term Service Plan") or for a month-to-month Service Plan ("Non-Term Service Plan"). We determine the Service Plan for which you qualify. Except as permitted by the Agreement, you must maintain service with us on your Term Service Plan for the minimum term associated with that Term Service Plan. We may offer non-identical Service Plans to different individuals or entities. Services and coverage under some Service Plans may be more limited than available under other Service Plans. Your Service Plan sets out the charges for Services and is your Service Plan until that Service Plan is changed, you switch to a different Service Plan, or your Services terminate. Based on your credit rating or

other factors, we may require that you make a deposit, prepayment, or a series of deposits or prepayments, or be subject to an account spending limit, before Services are activated or maintained.

Changing Service Plans. If you are on a Non-Term Service Plan, you may change to a different Service Plan for which you qualify. Any change is effective at the start of your next full invoicing cycle unless otherwise specified by us at the time that you place your change order. If you change or add a different Service Plan or service feature and the change is effective prior to the start of your next full invoicing cycle, you will be invoiced a prorated amount. We may require a service charge for implementing any change directed by you in addition to the charges associated with the Service Plan or optional service features you select. If you are on a Term Service Plan and you want to change your service plan, you may be required to accept a new Term Service Plan and we may require you to pay the early termination fee set out in your Service Plan or other fee.

Termination. Non-Term Service Plan. If you are on a Non-Term Service Plan, you may terminate Services at any time by giving us notice. Subject to the terms of this Agreement, we may terminate Services at any time, with or without notice. If your Service has been suspended due to non-payment, you may be charged a reactivation fee. We may deactivate any Number before you receive notice of termination without liability to you. Termination by either of us may be with or without cause.

Termination. Term Service Plan. EXCEPT AS PERMITTED BY THE AGREEMENT, IF YOU TERMINATE YOUR TERM SERVICE PLAN BEFORE THE END OF THE TERM, OR IF WE TERMINATE SERVICES FOR CAUSE BEFORE THE END OF THE TERM, YOU WILL BE REQUIRED TO PAY THE EARLY TERMINATION FEE ASSOCIATED WITH YOUR TERM SERVICE PLAN. No early termination fee is charged if you terminate a Term Service Plan in accordance with the return policy associated with your Term Service Plan. After the expiration of the term, the Terms relating to Non-Term Service Plans apply.

Termination. General. Regardless of whether you have a Non-Term or a Term Service Plan, we may terminate or suspend Services to you without liability if: (1) you breach any provision of this Agreement

(including if you fail to pay any charges for Services); or (2) you fail to pay any charges due us for equipment or otherwise. If Services are terminated before the end of your current invoicing cycle, we will not prorate the monthly recurring charge to the date of termination, and you will not receive a credit or refund for any unused minutes in your Service Plan.

Use of Services and Equipment; Availability. You must be at least 18 years old to subscribe to our Services. We may require you to provide proof of your age and identity. If you are under 18 years old you may be eligible for certain Services that have Account Spending Limits if a person 18 years or older is also named as a subscriber on the Account. Your PCS Phone will not accept the services of any wireless provider other than Sprint (but see Roaming). Services and equipment may not be used for any unlawful, fraudulent or abusive purpose. By requesting Services, you agree that you will not use Services and equipment in any unlawful, fraudulent or abusive manner. You may not resell or lease Services or equipment to anyone.

Coverage. Most services are only available within the operating range of the Sprint Nationwide PCS Network (also see Roaming). Coverage is not available everywhere. Coverage and quality of Services may be affected by conditions within or beyond our control, including network problems, signal strength, your equipment, and atmospheric, geographic, or topographic conditions. We do not guarantee service availability or that there will be no interruptions or delays in Services (e.g., dropped calls, blocked calls, etc.).

Number. We may change the phone number ("Number") assigned to your PCS device without compensation by giving you prior notice. You do not own the Number. You may not modify the Number we program into any phone or other equipment, duplicate the Number to any device other than that authorized by us or, except as allowed for by law, transfer (port) the Number to any other individual or entity. If you transfer the Number to another carrier, the terms of the Agreement (including the rights and obligations set forth in the Termination paragraphs) still apply. In certain instances, you may transfer a Number from another carrier to Sprint. Sprint does not in any way guarantee that such transfers to (or from) Sprint will be successful. If a transfer to Sprint is not successful, you will be responsible any discounts provided

to you with the purchase of your PCS device. See our printed in-store materials or visit www.sprintpcs.com for additional important information on Number transfers.

Phone Activation Fee. You may be required to pay a non-refundable phone activation fee when you activate a new Number, have us switch a Number to a different phone, have your current Number changed, we activate a different phone on your existing account or your Service Plan says so.

Charges. For most forms of wireless Service, your usage will be charged from the time you first initiate contact between your phone or other wireless device and the network until the network connection is broken, whether or not you are successful in connecting with the service with which you seek to connect, even if the connection is later broken or dropped. An exception is that you are not charged for voice calls that are not completed. You are charged for completed calls to your Number from the time shortly before the phone starts ringing until the call is terminated. You will be charged peak rates for the entire duration of calls initiated during the peak time periods applicable to your Service. You will be charged off-peak rates for the entire duration of calls initiated during the off-peak time periods applicable to your Service. In addition to these usage charges, you may be charged for recurring monthly service charges, applicable local and long-distance toll charges, other usage charges, (including voicemail access, call waiting, call forwarding, etc.), connection fees, roaming charges, directory assistance, call completion charges, account review and management charges, optional features you select at an extra cost, surcharges related to government programs, and taxes. Charges for most Services are incurred in one-minute increments, with partial minutes of use rounded up to the next highest minute. You must pay, by each invoice due date, all charges for Services provided to the Number for each phone or other equipment that our records show you activated, no matter who actually uses or has possession of the phone or other equipment at the time Services are provided.

PCS Vision (Third Generation) Wireless Charges. For PCS Vision wireless services, you will be charged on a per kilobyte basis for data used, rather than for airtime used. As long as your PCS Vision device is connected to the Sprint Nationwide PCS Network ("PCS Vision

network"), you will be incurring data usage charges. You are responsible for all data activity from and directed to your PCS Phone, regardless of who initiates the activity. We will invoice you for all data directed to the internet address (or "IP address") assigned to your device in a given PCS Vision session, regardless of whether your device actually receives the data. You will be charged for data usage initiated by others as well as those you initiate. You will be charged for additional data used in transporting and routing on the network. You will be charged for partial and interrupted data downloads or other use, including re-sent data, and for unsuccessful attempts to reach websites and use other applications and services, including those resulting from dropped network connections. If you use a Premium Service (including services provided by third parties but for which you are billed on your PCS Invoice), you will be charged for data used in transport and routing in addition to the charge for the Premium Service. The amount of data used and charged to you will vary widely, depending upon the specific PCS Vision wireless application or other service you use, the amount of data used in the specific application or service, and network congestion and other matters. For this and other reasons, estimates of data usage - for example, the size of downloadable files - will vary from what you actually use. You cannot receive incoming calls while using third generation services. Data usage will be rounded up to the next whole kilobyte. Kilobyte usage will be rounded up to the next full cent. Rounding up will occur at the end of each separate session or each clock hour (at the top of each hour), if the session spans more than 1 clock hour. When traveling on our PCS Vision network, a session may be ended and new session initiated, although no interruption to the actual data session will occur. Your invoice will not separately identify the number of kilobytes attributable to your use of specific sites, sessions or services used.

PCS Vision Premium Services. Your PCS Vision wireless services may allow you to access or download premium content for an additional charge. Certain PCS Vision services (e.g., games, ringers and screen savers) primarily contain premium services content. Access to and downloading of premium content is not included with PCS Vision services. The additional charges for this premium content will be billed to you on your PCS Invoice. You will be charged for this content (at

rates and charges specified at the time of access or download) that will be in addition to data usage charges you will incur while connected to the enhanced PCS Vision network. We provide no warranties and make no representations or claims with regard to third-party Premium Services. In certain instances, subject to the terms of the content purchased, we may delete premium and non-premium items downloaded to available storage areas (e.g., your vault), including any pictures, games and other content. We may limit the amount of Premium Services you may purchase in a specific timeframe (month, week, day, or other time period). We may suspend your use of Premium Services without prior consent or notice if we have reason to suspect fraudulent or unauthorized use of your Premium Services account, but we make no assurances that we will suspend your account.

Other Terms Applicable to PCS Vision Usage. Use of PCS Vision wireless services requires the purchase of a separate third generation wireless compatible phone or other device and is subject to any software, memory, storage or other limitation in the phone or other equipment. Not all applications and services work, or work the same, on all third generation wireless phones and devices. Check the materials accompanying your phone or device to determine which applications and services it will support. PCS Vision wireless services are not available while off the PCS Vision network. PCS Vision services are not available for server devices or host computer applications, other systems that drive continuous heavy traffic or data sessions, or as substitutes for private lines or frame relay connections. Unlimited PCS Vision plans/options are only available with phones or PCS smart phones where the device is not being used as a modem in connection with other equipment (e.g., computers, PDAs, etc.) through use of connection kits or other phone-to-computer/PDA accessories, or Bluetooth or other wireless technology. Sprint reserves the right to deny or to terminate service without notice for any misuse. Sprint is not responsible for any opinions, advice, statements, services applications or other information provided by third parties and accessible through PCS Vision wireless services. Neither Sprint nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the PCS Vision wireless services. You are responsible for evaluating such content. Use of certain PCS Vision

wireless services, including some messaging services, may result in the disclosure to others of your email address and other information about you in connection with your internet usage. Your accessing of, or use of, third party sites or services accessible PCS Vision wireless services may require the disclosure of information about you, subject to the policies of those sites and services. You consent to receiving advertising, warnings, alerts and other messages, including broadcast messages. Your access to PCS Vision wireless services is controlled by a password.

Voice Command. PCS Voice Command is an optional service that allows you to place calls by using speech recognition technology. Calls to 911 or similar emergency numbers cannot be placed through the Voice Command feature. Airtime and applicable long distance charges for a call completed from your Number using the Voice Command feature begin when you press or activate the TALK or similar key(s) and end when your call is terminated by hitting the END key or by returning to the Voice Command platform. If you initiate and complete another call without leaving the Voice Command platform, a separate charge for that call will begin from the time the previous call was terminated. Airtime and applicable long distance charges will be applied to the entire length of a completed call initiated from Voice Command. Using Directory Assistance to input names into your Voice Command address book will incur additional charges.

Invoicing. Invoicing cycles are approximately 30 days in length. Invoicing cycles and dates may change from time to time. Except as otherwise provided in your Service Plan, monthly recurring charges (MRCs) are invoiced one invoicing cycle in advance. Charges for Services are usually invoiced as soon as possible after the charges accrue. We may, however, invoice you for usage and charges occurring before the invoicing cycle being invoiced, if they were not previously invoiced. If you are invoiced for usage incurred during a prior invoicing cycle, those minutes will be applied to your Service Plan minutes for the current invoicing cycle. However, if you change your PCS Service Plan between the time the usage was incurred and the beginning of the current invoicing cycle, those minutes from the prior invoicing cycle will be charged at the rate per minute for usage over included minutes

provided in the Service Plan in effect at the time the usage was incurred.

Payment. If you have authorized payment for Services or equipment by credit card or by debiting a bank account, no additional notice or consent is required before we invoice the credit card or debit the bank account for all amounts due to us or billed by us on behalf of a third party. You must promptly notify us of any change in your invoicing address or of the credit card or bank account used for payment. We reserve the right to require payment by money order, cashier's check or other secured form of payment. If we take action to receive payment beyond invoicing you for charges for Services or equipment, you must pay our costs and expenses of collection, including attorneys' fees and expenses, the fees of any collection agency and court costs. If we act as an invoicing agent for a third-party service provider, payments received are first applied to amounts due and owing to us and any remaining amounts are applied to sums due and owing to the third-party service provider. We may immediately charge an additional fee for any check or other negotiable instrument endorsed by you and returned unpaid by a financial institution for any reason. You may be charged fees for certain methods of payment.

Late Payment Charges. Payment is past due if we do not receive it by the due date shown on your invoice. Any payment for Services and equipment not made when due accrues late charges until paid at the rate of 5% per month or at the highest rate allowed by law. Acceptance of late or partial payments (even if marked "paid in full") does not waive our right to collect all amounts that you owe us. If your Service has been suspended due to non-payment, you may be charged a reactivation fee.

Disputed Charges. You must raise any dispute that you have about any charges invoiced to you within 15 days of the date of the invoice or you have accepted the invoice. You may notify us of any dispute by notifying PCS Customer Service Solutions. Calls to our sales or general business offices are not notice of a dispute. If disputed invoice procedures are described on the invoice, you must follow them.

Account Spending Limit. If we agree to provide Services to you on an Account Spending Limit basis, we will tell you your Account Spending Limit before we start Services to your Number, or as reasonably

practicable after the limit is imposed. If we require a deposit for you to establish or keep Services on an Account Spending Limit basis, we will hold the deposit as partial guarantee of payment for Services (see Deposits). Charges for Services accrue against your Account Spending Limit as they are incurred. We may charge an initial ASL start up fee. We may charge a monthly ASL service fee, in addition to your recurring monthly service charge. We may suspend Services to your Number without prior notice to you when your account balance reaches your Account Spending Limit. Services are restored when you have paid any past due balance and pay a specified minimum amount to reduce your account balance below your Account Spending Limit. We may change this minimum amount at any time upon notice to you. You may pay any past due balance and the minimum amount by any method authorized by Sprint. Contact PCS Customer Service Solutions for information about authorized methods of making these payments. We may charge you a fee for calls that involve our live customer care services. If we provide Services to you on an Account Spending Limit basis, Services and coverage may be limited in certain ways. You must pay all charges for Services even if they exceed the amount of your Account Spending Limit.

Clear Pay. If we agree to provide Services to you as a Clear Pay customer, we may suspend Services to your Number without prior notice to you immediately when your bill becomes past due. Even if your bill is not past due, we may suspend services if your unpaid usage exceeds $125 or another amount to be determined by your past credit or usage history. If we require a deposit for you to establish or keep Services as a Clear Pay customer, we will hold the deposit as partial guarantee of payment for Services (see Deposits, below). Contact PCS Customer Service Solutions for information about authorized methods of making these payments. We may charge you a fee for calls that involve our live customer care services. If we provide Services to you on as a Clear Pay basis, Services and coverage may be limited in certain ways. You must pay all charges for Services whether or not your Services are suspended or terminated.

Deposits. If we require a deposit for you to establish or keep Services, we will hold the deposit as partial guarantee of payment for Services. We may change the deposit amount at any time to reflect revised

estimated monthly charges based upon your usage. A deposit may not be used to pay any invoice (unless it is used to pay a final invoice) or delay payment. The deposit amount, the length of time we hold the deposit and changes to the deposit amount are determined based on your credit and payment history. The rate of interest, if any, on the deposit is subject to change. We may mix deposits with our other funds. If Services are terminated for any reason, we may, without notice to you, apply your deposit toward payment of outstanding charges and return any excess to you at your last known address within 75 days after termination of Services. If the U.S. Postal Service cannot deliver the money to you and returns it to us, we will hold it for you for one year from the date of return and, during that period, we may charge a servicing fee against the deposit balance. Any money held during this one-year period will not accrue interest for your benefit. You forfeit any portion of the money left after the one-year period.

Wireless Web and Voice Portal Services. Wireless Web Services are part of the Services that can be obtained through Sprint. Wireless Web Services are not available in all markets or while roaming off the Sprint Nationwide PCS Network. Use of Wireless Web Services requires an Internet-ready PCS Phone or certain other equipment (or both) and is subject to any memory, storage or other limitation in the phone or other equipment. Wireless Web Services are not available on PCS Vision phones or devices. The Caller ID blocking feature is not available when using Wireless Web Services. Any use of Wireless Web Services deducts from your Service Plan minutes. For data calls (including Wireless Web and Voice Portal calls) that are attempted, but not completed, you are charged for the time during which the network attempts to connect the call. You are charged for time spent connected to the Wireless Web or Voice Portal, including time spent browsing on the Internet or Voice Portal and reviewing or scrolling through Internet information on-line while still connected to the Sprint Nationwide PCS Network. Not all Internet sites can be accessed and you may receive an error message if you attempt to access a site that cannot be accessed through Wireless Web Services. You are also charged for Wireless Web connections to review your PCS account information. Wireless Web Services are not available with all Service Plans. Sprint is not responsible for any opinions, advice, statements, services or other information provided by

third-parties and accessible through Wireless Web Services or Voice Portal Services. Neither Sprint nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the Wireless Web Services or Voice Portal Services. You are responsible for evaluating such content.

Taxes and Surcharges. We invoice you for taxes, fees and other charges levied by or remitted directly to federal, state or local authorities, or foreign government on Services including, without limitation, sales, gross receipts, use, and excise taxes. If you claim any tax exemption, you must provide us with a valid tax-exempt document. Any tax exemption applies only from the date we receive a valid tax-exempt document. We also invoice you for fees that we collect and remit to the government such as Universal Service, and for surcharges that we collect and keep to pay for the costs of complying with government mandates such as number pooling and portability, and Enhanced 911 service. These charges are neither taxes nor government imposed assessments.

Roaming. Calls made while off the Sprint Nationwide PCS Network are "roaming" calls. Your PCS Phone is specifically designed and engineered to work only on the Sprint Nationwide PCS Network. It works on another CDMA PCS provider's system only when a roaming agreement is in place between Sprint and the other providers. If your PCS Phone is a dual-mode phone, it works on both a CDMA PCS provider's system (in addition to the Sprint Nationwide PCS Network) and a wireless analog telecommunications provider's system only when roaming agreements are in place between Sprint and the other providers. If we do not have a roaming agreement in place, you may be able to place roaming calls "manually" by using a valid credit card. If there is a gap or other interruption of coverage within a PCS coverage area that prevents connection with the Sprint Nationwide PCS Network and your dual-band phone is set to roam automatically when outside PCS coverage, you may incur roaming fees within a PCS coverage area. Certain features and services may not be available when roaming (including PCS Vision, voicemail, call waiting, call forwarding, etc.).

Phones and Other Equipment. Phones and other equipment may be purchased and returned as provided in the purchase documents. We

are not the manufacturer of the phones or other equipment. The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers. We have no liability in connection with the phones and other equipment or for the manufacturers' acts or omissions.

Lost or Stolen Equipment. If your phone or other equipment is lost or stolen, you must notify us by calling PCS Customer Service Solutions. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment before you notify us of the loss or theft. We will deactivate Services to the Number upon notification to us of any loss or theft. You may be required to provide evidence of the loss or theft (for example, a police report or sworn statement). If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (if we do reactivate Services), as well as require you to pay a reactivation fee. We will deactivate Services to any Number without prior notice to you if we suspect any unlawful or fraudulent use of the Number. You agree to cooperate reasonably with us in investigating suspected unlawful or fraudulent use.

Messages. You will incur airtime usage charges when accessing your voicemail from your PCS Phone. You may also incur charges in accessing text messages from your PCS Phone. You may access your voicemail without incurring airtime usage charges by checking your voicemail from a wireline phone. We may impose limits on the number of voicemail or text message that can be retained through your PCS account. Audible or visual indicators of text or voicemail messages, including mailbox icons on your PCS Phone, may not always provide an up to date indication of new messages. In certain instances, you may be required to manually reset or clear your mailbox indicator.

Caller ID. If you do not want people you call to receive the Number assigned to your phone, you must call PCS Customer Service Solutions for information about automatic Caller ID blocking. The Number assigned to your phone can be blocked on a per-call basis by dialing *67 + Destination Number + TALK (or similar key), but Caller ID delivery resumes on the next call you make. Caller ID display on incoming calls to your Number depends on receiving the information from the calling party.

TTY Access. A TTY (also known as TDD or Text Telephone) is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone. TTY doesn't work with all PCS Phones. If you have a PCS TTY-capable phone, it may not function effectively, or at all, when attempting 911 calls due to the equipment or software of the answering agency. Therefore, a TTY device should not be relied on for 911 calls.

Pay-Per-Call Service. We will not complete calls from your Number to 900, 976 and similar numbers for pay-per-call services.

International Calling. You may be limited in the international destinations that you can call with Services. You should contact PCS Customer Service Solutions for information about international destinations that you cannot call.

Limitation of Liability. Except as otherwise provided in this section, our sole liability to you for any loss or damage arising out of providing or failing to provide Services (including mistakes, omissions, interruptions, delays, errors, or defects) does not exceed (1) in cases related to a specific piece of equipment, the prorated MRC for Services to the piece of equipment during the affected period, or (2) in cases not related to a specific piece of equipment, the prorated MRCs for Services to you during the affected period. Neither we nor our vendors, suppliers or licensors are liable for any damage arising out of or in connection with:

a) any act or omission of any telecommunications service or other service provider other than us;

b) any directory listing;

c) any dropped calls or inability to place or receive calls;

d) any interruption of Services, including interruptions caused by equipment or facilities failure or shortages, transmission limitations or system capacity limitations;

e) traffic or other accidents, or any health-related claims allegedly arising from the use of Services, phones, equipment or accessories used in connection with the Services;

f) the use of Wireless Web Services and PCS Vision applications and services, including the accuracy or reliability of any information

obtained from the Internet using Wireless Web Services or from Voice Portal Services, PCS Vision wireless services or Internet services, content or applications not supported by Sprint PCS;

g) any late or failed message delivery;

h) any interruption or failure of 911 or E911 emergency services or identification of the Number, address or name associated with any person accessing or attempting to access emergency services from your phone;

i) the installation or repair of any products or equipment by parties who are not our authorized employees or agents;

j) events due to factors beyond our control, including acts of God (including, without limitation, weather-related phenomena, fire or earthquake), war, riot, strike, or orders of governmental authority;

k) any act or omission of any third party or independent contractor that offers products or services in conjunction with or through the Services; or

l) your negligent or intentional act or omission.

NO CONSEQUENTIAL OR OTHER DAMAGES. UNDER NO CIRCUMSTANCES ARE WE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF OR IN CONNECTION WITH PROVIDING OR FAILING TO PROVIDE SERVICES, PHONES OR OTHER EQUIPMENT USED IN CONNECTION WITH THE SERVICES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES. THIS SECTION SURVIVES TERMINATION OF THIS AGREEMENT.

Indemnification. You indemnify and defend us, our partners, directors, officers, employees and agents from and against any claim, action, damage, liability and expense arising out of or in connection with: (1) your acts or omissions that occur in connection with your use of the Services or equipment used in connection with the Services, and (2) any communications you make or receive using the Services. This indemnification extends to and includes any attorney's fees and costs incurred by us arising from any actions or claims to which this

indemnification applies, or from the contesting of the applicability of this provision. This section survives termination of this Agreement.

MANDATORY ARBITRATION OF DISPUTES. ANY CLAIM, CONTROVERSY OR DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY AND/OR ANY OF ITS EMPLOYEES, AGENTS, AFFILIATES OR OTHER REPRESENTATIVES, WHETHER SOUNDING IN CONTRACT, STATUTE, OR TORT, INCLUDING FRAUD, MISREPRESENTATION, FRAUDULENT INDUCEMENT, OR ANY OTHER LEGAL OR EQUITABLE THEORY AND REGARDLESS OF THE DATE OF ACCRUAL OF SUCH CLAIM, CONTROVERSY OR DISPUTE SHALL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THE QUESTION OF WHETHER A CLAIM IS SUBJECT TO ARBITRATION. HOWEVER, NOTHING CONTAINED IN THIS ARBITRATION PROVISION SHALL PRECLUDE THE CUSTOMER FROM RESOLVING ANY CLAIM, CONTROVERSY OR DISPUTE IN SMALL CLAIMS COURT HE OR SHE OTHERWISE WOULD HAVE THE RIGHT TO PURSUE.

A single arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of CPR or, alternatively, may be selected by agreement of the parties, who shall cooperate in good faith to select the arbitrator. The arbitration will be conducted by, and under the then-applicable rules of the CPR Institute for Dispute Resolution. All expedited procedures prescribed by the applicable rules will apply. Any required hearing fees and costs shall be paid by the parties as required by the applicable rules or as required by applicable law, but the arbitrator shall have the power to apportion such costs as the arbitrator deems appropriate.The arbitrator's decision and award will be final and binding (subject to the appeal clause below), and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

An appeal may be taken under the CPR Arbitration Appeal Procedure from any final award of any arbitral panel in any arbitration arising out of or related to this agreement that is conducted in accordance with the requirements of such Appeal Procedure. Unless otherwise agreed by the parties and the appeal tribunal, the appeal shall be conducted at the place of the original arbitration.

If any party files a judicial or administrative action asserting a claim that is subject to arbitration and another party successfully stays such action or compels arbitration, the party filing that action must pay the other party's costs and expenses incurred in seeking such stay or compelling arbitration, including attorney's fees.

Notices. You may get our current address for written notice by calling PCS Customer Service Solutions. Written notice to you is sent to your last known address in our invoicing records. Written notice is effective three days after deposit in the U.S. mail, postage prepaid, and properly addressed. Unless required by this Agreement or Applicable Laws, (1) you may notify us by calling PCS Customer Service Solutions, and (2) we may notify you by leaving a message for you on your PCS Phone, answering machine or with your answering service. Notice addresses may be changed by giving notice as provided in this section.

Choice of Law; Jurisdiction. This Agreement is governed by and must be construed under federal law and the laws of the State of Kansas, without regard to choice of law principles.

General. If either of us does not enforce any right or remedy available under this Agreement, that failure is not a waiver of the right or remedy for any other breach or failure by the other party. Our waiver of any requirement in any one instance is not a general waiver of that requirement and does not amend this Agreement. This Agreement is subject to any applicable federal and state law (collectively, "Applicable Laws"). If any part of this Agreement is held invalid or unenforceable, that part is interpreted consistent with Applicable Laws as nearly as possible to reflect the original intentions of the parties and the rest of this Agreement remains in full force and effect. Section headings are for descriptive purposes only and are not used to interpret this Agreement. You may not assign this Agreement to any other person or entity without our prior written approval. This Agreement (including any referenced documents and attachments) makes up the entire agreement between you and us and replaces all prior written or spoken agreements, representations, promises or understandings between you and us. The provisions of this Agreement that are contemplated to be enforceable after the termination of this Agreement survive termination of this Agreement. If there is a conflict, the Service Plan (including any Term Service Plan) controls over the Terms.

[THE FOLLOWING TERMS OF USE APPLY ONLY TO VISION ENABLED PHONES WITH BUILT-IN CAMERAS OR ATTACHABLE PCS VISION CAMERA CAPABILITIES. DELETE THIS SECTION IF NOT APPLICABLE TO YOUR PHONE.]

Terms of Use

These Terms of Use include terms and conditions applicable to both Pictures (the picture or digital image storage, manipulation and access service including the Pictures Web site, pictures.sprintpcs.com) and your PCS Vision Camera. These terms are broken down in two sections below - SERVICE TERMS and EQUIPMENT TERMS. Also attached below are the applicable Sprint Security Policy and
Sprint Privacy Policy.

By accessing any areas of the Pictures Web site or by becoming a registered user or by using the picture storage, manipulation and access service ("Service" and "Services") through the use of the Pictures Web site, or by use of your PCS Vision camera, you agree with Sprint that you are bound by the terms set forth below. The terms of this agreement include terms on use of Pictures Web site, terms on the purchase of PCS Products and Services, and terms regarding copyright and trademark matters. The most current Terms of Use for the Pictures Web site are also included on the Pictures Web site.

For purposes of these terms, "Sprint" means (1) entities controlled by, under common control with or controlling Sprint Spectrum Holding Company, L.P., including without limitation Sprint Spectrum L.P., SprintCom Inc., and PhillieCo L.P., (2) any contractual affiliate of the entities in (1) above that are authorized to use the Sprint brand name and which either sell wireless services or manage a portion of the enhanced Sprint Nationwide PCS Network.

© 1998–2002 Sprint Spectrum L.P. All rights reserved.
Sprint,
PCS Vision and the diamond logo are registered
trademarks of
Sprint Communications Company L.P., used under license.

TERMS APPLICABLE TO ALL SERVICES AND EQUIPMENT

This agreement is governed by the laws of the State of Kansas, and the United States of America. Use of the Service and PCS Vision camera is unauthorized in any jurisdiction that does not give effect to all provisions of these terms and conditions, including without limitation this paragraph. You agree that no joint venture, partnership, employment, or agency relationship exists between you and Sprint as a result of this agreement or use of the Service or the PCS Vision camera. The performance of Sprint in this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of the right of Sprint to comply with governmental, court and law enforcement requests or requirements relating to your use of the Service, the PCS vision camera or information provided to or gathered by Sprint with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth below, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect. Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Sprint with respect to the Service (excluding the use of any software which may be subject to an end-user license agreement) and the PCS Vision camera and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Sprint with respect to the Service. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or

relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. You and Sprint agree that any cause of action arising out of or related this Service or the PCS Vision camera must commence within one (1) year after the cause of action arose; otherwise, such cause of action is permanently barred. The section titles in the Terms of Service are solely used for the convenience of the parties and have no legal or contractual significance.

SERVICE TERMS

1.Copyright and Trademark

The Pictures Web site contains information, data, software, pictures, graphs, videos, graphics, music, sounds and other material (collectively, "Content") that are protected by copyrights, trademarks, trade secrets or other proprietary rights. These rights are valid and protected in all forms, media and technologies existing now or hereafter developed. All Content is copyrighted as a collective work under the U.S. copyright laws, and Sprint owns a copyright in the selection, coordination, arrangement, and enhancement of such Content. You may not modify, remove, delete, augment, add to, publish, transmit, participate in the transfer or sale of, create derivative works from, or in any way exploit any of the Content, in whole or in part. All Content is copyrighted and Sprint owns a copyright in the selection, coordination, arrangement and enhancement of the Content, page headers, custom graphics and button icons.

Sprint grants you permission to copy electronically and to print in hard copy portions of the Content for (1) personal use if you maintain all copyright notices, trademark legends and other proprietary rights notices, (2) using the Pictures Web site to upload, store manipulate and send pictures or digital images, (3) by using the Pictures Web site for any purpose, including without limitation, to access stored pictures or digital images. Any other use of materials on the Pictures Web

site, including reproduction for purposes other than permitted above, uploading, modification or distribution, is prohibited without the prior written permission of Sprint.

All other trademarks, product names, and company names and logos appearing on Sprint are the property of their respective owners. You must obtain permission from the those owners before copying or using the owner's trademarks, product names and company names and logos.

Digital Millennium Copyright Act. Sprint respects the intellectual property rights of others and is committed to complying with U.S. Copyright laws. Sprint policy is to respond to notices of alleged infringement that comply with the Digital Millennium Copyright Act. The Digital Millennium Copyright Act of 1998 ("DMCA") provides recourse for owners of copyrighted material who believe their rights under U.S. copyright law have been infringed on the Internet.

If you believe your work has been copied and is accessible on the Pictures Web site in a way that may constitute copyright infringement, please provide notice to a Sprint Designated Agent. The notice must include the following information as provided by the Digital Millennium Copyright Act, 17 U.S.C. 512 (c) (3):

1. A physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed;

2. Identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site;

3. Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit the service provider to locate the material;

4. Information reasonably sufficient to permit the service provider to contact the complaining party, such as address, telephone number, and, if available, an

electronic mail address at which the complaining party may be contacted;

5. A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law;

6. A statement that the information in the notification is accurate and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

The Designated Agent for notice of copyright infringement claims may be reached as follows:

By Mail:
Faith Sparr, Attorney
6840 Sprint Parkway
Mailstop KSOPHN0312/3A409
Overland Park, Kansas 66251

By Phone: 913-315-8383
By Fax: 913-315-0762
By email: copyrightnotice@mail.sprint.com

Counter Notification to Claimed Copyright Infringement. If a copyright infringement notice has been wrongly filed against you as a result of mistake or a misidentification of the material, you may file a counter notification with a Sprint Designated Agent. The counter notification must provide the following information:

1. Physical or electronic signature of the subscriber;

2. Identification of the material that has been removed or to which access has been disabled and the location at which the material appeared before it was removed or access to it was disabled;

3. A statement under penalty of perjury that the subscriber has a good faith belief that the material was removed or disabled as a result of mistake or misidentification;

4. The subscribers name, address, telephone number and email address, and a statement that the subscriber consents to the jurisdiction of the Federal District Court for the judicial district in which the address is located, or if the subscriber's address is outside of

the United States, for any judicial district in which the service provider may be found, and that the subscriber will accept service of process from the person who provided notification or an agent of such person.

Sprint will terminate all account holders and subscribers who are repeat infringers of intellectual property laws.

2.Third Party Content

Sprint is a distributor and not a publisher of Content supplied by third parties and has no more editorial control over that Content than a public library or newsstand. Sprint is not responsible for any opinions, advice, statements, services or other information that constitute Content and is provided by third parties. Sprint does not guarantee the accuracy, completeness or usefulness of that Content. You are responsible for evaluating such Content.

3.Terms of Use for the pictures.sprintpcs.com Web Site.

The Pictures Web site has been designed for use with PCS Vision Cameras, used in conjunction with PCS Vision services. For

PCS Vision services (sold separately), see the most current Terms and Conditions of Services at www.sprintpcs.com or obtain a copy by calling 1-888-211-4PCS.

A. Terms of Participation

Use of the Pictures Web site is restricted to PCS Vision service customers who register and who submit certain requested information to Sprint, including (but not limited to) name and correct email address, as required. In addition, by registering and using the Pictures Web site, you agree to provide Sprint with true, accurate, current and complete information about yourself when such information is requested by the Service (whether by questionnaires, surveys, registration forms or other informational requests). Before you can use certain aspects of the Service, we may ask you to provide a valid credit card number (including expiration date and billing address). A condition of use is your "Active

Participation" in the Service. Active Participation is defined as uploading pictures or images; sending pictures or images to others; or having other access to pictures or images in the account storage area(s) at least once every 90 days. If your account is inactive for a period of over 90 days, Sprint may terminate your account (or any part thereof) or use of the Service, and remove and discard any content, including but not limited to any and all information, communications, postings, storage areas, image files or any other content within the Service. Please refer to "Termination" for more terms affecting your use. You may grant others access to particular pictures or images by sending links to the picture or image.

B. Picture Storage

As long as you are an active user of Pictures, Sprint offers the ability to store (for a limited period of time–see below) online pictures and images that you upload to your account without additional charges. We store the digital images and pictures in your account storage area(s) for 30 days after they are posted online or from when you upload your own digital pictures from your camera to your account storage area(s). Unless during any 30-day period you upload additional pictures or images, or your pictures or images are sent or accessed, all the images may be removed from your account storage area(s). You may be charged for pictures or images stored for more than 30 days. Terms surrounding charges for storage will be posted on the Pictures Web site or otherwise disclosed prior to becoming effective. Sprint does not warrant that pictures or images stored will not be deleted, modified or damaged and Users understand and accept the risk of the loss of their stored pictures and images. If pictures or images are particularly valuable, have sentimental or other intangible value or are otherwise unique or irreplaceable, reliable storage alternatives should be used, including hard copy duplication and electronic back up and storage. There may be a maximum number of pictures and images that you will be allowed to store. You may be charged for pictures or images stored in excess of this maximum. Both the maximum and

the charges for pictures/images in excess of the maximum may be changed from time to time; the maximum and charges for pictures/images in excess of the maximum will be posted on the Pictures Web site or otherwise disclosed prior to becoming effective. You may upload pictures or images from your PCS Vision Camera. You and those to whom you send pictures or images from your account storage area(s) may download pictures or images to a camera or a personal computer. However, pictures and images cannot be uploaded from a personal computer from the Pictures Web site.

See the section "Terms of Participation" for more information on maintaining an active Pictures Account. Please refer to the section "Termination for more terms affecting the storage of pictures.

C. User Conduct

You agree not to use this Service to process, digitize, post, upload, store, share or otherwise obtain Prohibited Content. Generally, "Prohibited Content" includes (without limitation) any of the following types of Content:

1. Content Sprint decides, if its discretion is abusive, deceptive, pornographic, obscene, defamatory, slanderous, offensive, or otherwise inappropriate, including, but not limited to, content that depicts or might be considered child abuse, child pornography, that depicts minors engaged in sexual conduct or explicitly sexual situations, or any other material that could give rise to any civil or criminal liability under applicable state or federal law, or violating any laws or regulations of any governing body having jurisdiction over Sprint or its users.

2. Copyrighted material that is used without the expressed permission of the owner.

3. Content that violates or encroaches on the rights of others, including, but not limited to any content that infringes any patent, trademark, trade secret, copyright or other proprietary rights, or the publication of which violates any contractual or other obligation to maintain the confidential, proprietary or private nature of any matter.

4. Content or other material that contains viruses, worms, corrupt files, Trojan horses and other forms of corruptive code or any other content, which may damage, interrupt, disrupt or otherwise adversely affect the Service, its servers or software, or those of its Users.

5. Content that uses false or forged headers or otherwise manipulates identifiers in order to disguise the origin of any content placed on or transmitted through the Pictures Web site.

6. Content that advocates illegal activity.

7. Content that harms minors in any way.

D. Content Not Monitored; Risk Assumed by Users

Sprint does not control or routinely review the content of material or content placed on the Service. All content provided by any user is the sole responsibility of the user, not Sprint. As a user, you accept sole responsibility for viewing, uploading, downloading, sending and using any content and agree that Sprint is not liable for any damage to your camera or computer system or software or loss of data that may result for interacting with the Pictures Web site.

E. Right to Review Content

Sprint may, in its sole discretion, examine content stored or transmitted to Service and has the absolute right to delete or modify materials for any reason without notice to users.

F. No Resale of Service

You agree not to reproduce, duplicate, copy, sell, resell or exploit any part of the Service, use of the Service, or access to the Service for any commercial purposes.

G. Third Party Software

Certain software is required to upload, store, send and manipulate photos and images on Service. As a convenience to Users, Sprint may make this and other third-party software available through the Service. To use the third-party software, you must agree to the terms and conditions imposed by the third party provider and the agreement to use such software will be solely between you and the third party provider. By downloading

third party software, you acknowledge and agree that Sprint does not guarantee that any software downloaded through the Service will be free of viruses, worms, or Trojan horses or other forms of corruptive code. Use of certain software (including, but not limited to, certain data compression software) may result in a degradation of images. Sprint makes no representations or warranties concerning the performance, effectiveness or any other aspect of any third-party software downloaded through the Service. In no event shall Sprint (including its officers, directors, employees, Affiliates and agents) be liable for claims of any nature, whether direct or indirect, arising from or related to any third-party software downloaded through the Service.

H. Termination

Sprint may terminate your right to participate and account for failure to actively participate in the Service (see Terms of Participation above), and delete all storage areas, pictures, images, information, communications, postings, and files without further notice for
any reason.

Sprint may terminate your account if you fail to maintain Active Participation; see definition of Active Participation in Terms of Participation above.

The contents of a storage area or account may be deleted and the storage area or account may expire or be terminated; see Terms of Participation above.

A User's storage area may be terminated and any and all pictures, images, information, communications, postings, and files deleted at any time, without notice, for conduct violating this agreement or other policies or guidelines set out by Sprint elsewhere on the site.

A User's storage area may be terminated and any and all pictures, images, information, communications, postings, and files deleted at any time, without notice, for online conduct that Sprint, in its sole discretion believes is harmful to other Customers, the business of Sprint, or third party information providers.

Sprint reserves the right at all times to disclose any information posted by you or any other User as necessary

to satisfy any law, regulation or governmental request, or to edit, refuse to post or to remove any information or materials, in whole or in part, that in the sole discretion of Sprint are objectionable or in violation of these terms and conditions.

I. Limitation of Liability

THE PICTURES WEB SITE AND ALL PRODUCTS AND SERVICES PROVIDED THROUGH IT ARE PROVIDED "AS IS" WITH NO WARRANTIES WHATSOEVER. ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT, ARE EXPRESSLY DISCLAIMED. TO THE FULLEST EXTENT PERMITTED BY LAW, SPRINT DISCLAIMS ANY WARRANTIES FOR THE SECURITY, RELIABILITY, TIMELINESS, AND PERFORMANCE OF THIS SERVICE. SPRINT DISCLAIMS ANY WARRANTIES FOR OTHER SERVICES OR GOODS RECEIVED THROUGH OR ADVERTISED ON THE PICTURES WEB SITE OR RECEIVED THROUGH ANY LINKS PROVIDED IN THE SITE, AS WELL AS FOR ANY INFORMATION OR ADVICE RECEIVED THROUGH THE SITE OR THROUGH ANY LINKS PROVIDED IN THE SITE. SPRINT SIMILARLY DISCLAIMS, TO THE FULLEST EXTENT PERMITTED BY LAW, ANY WARRANTIES FOR ANY INFORMATION OR ADVICE OBTAINED THROUGH THE SITE.

YOU UNDERSTAND AND AGREE THAT ANY MATERIAL UPLOADED, DOWNLOADED, STORED OR OTHERWISE OBTAINED THROUGH THE USE OF THE PRODUCTS AND SERVICES IS DONE AT YOUR OWN DISCRETION AND RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGES TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT MAY RESULT IN THE DOWNLOAD OR UPLOAD OF SUCH MATERIAL.

UNDER NO CIRCUMSTANCES WILL SPRINT BE LIABLE TO ANY USER ON ACCOUNT OF THAT USER'S USE OR MISUSE OF AND RELIANCE ON THE SITE OR ITS ASSOCIATED PRODUCTS AND SERVICES. SUCH LIMITATION OF LIABILITY WILL APPLY TO PREVENT RECOVERY OF DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, AND PUNITIVE DAMAGES (EVEN IF SPRINT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES), INCLUDING BUT NOT LIMITED TO DAMAGES RESULTING FROM THE LOSS OR DAMAGE OF UPLOADED OR STORED PICTURES OR IMAGES. SUCH LIMITATION OF LIABILITY SHALL

APPLY WHETHER THE DAMAGES ARISE FROM USE OR MISUSE OF AND RELIANCE ON THE SITE, PRODUCTS OR SERVICES, FROM INABILITY TO USE THE SITE, OR FROM THE INTERRUPTION, SUSPENSION, OR TERMINATION OF THE SITE OR DAMAGES INCURRED BY REASON OF OTHER SERVICES OR GOODS RECEIVED THROUGH OR ADVERTISED ON THIS SERVICE OR RECEIVED THROUGH ANY LINKS PROVIDED ON THE PICTURES WEB SITE, AS WELL AS BY REASON OF ANY INFORMATION OR ADVICE RECEIVED THROUGH OR ADVERTISED ON THE SERVICES OR RECEIVED THROUGH ANY LINKS PROVIDED IN THE PRODUCTS AND SERVICES.

J. Indemnification

YOU AGREE TO INDEMNIFY, DEFEND AND HOLD HARMLESS SPRINT, (INCLUDING ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, LICENSORS, SUPPLIERS AND ANY THIRD-PARTY INFORMATION PROVIDERS TO THE SERVICE) FROM AND AGAINST ALL LOSSES, EXPENSES, DAMAGES AND COSTS, INCLUDING REASONABLE ATTORNEYS' FEES, RESULTING FROM ANY VIOLATION OF THESE TERMS OR ANY ACTIVITY RELATED TO YOUR ACCOUNT (INCLUDING NEGLIGENT OR WRONGFUL CONDUCT) BY YOU, ANY OTHER USER OR ANY OTHER PERSON ACCESSING THE SERVICES USING YOUR ACCOUNT.

K. Links to third party sites.

THE LINKS INCLUDED WITHIN THE SERVICE MAY LET YOU LEAVE THE SERVICE WEB SITES ("LINKED SITES"). THE LINKED SITES ARE NOT UNDER THE CONTROL OF SPRINT AND SPRINT IS NOT RESPONSIBLE FOR THE CONTENTS OF ANY LINKED SITE OR ANY LINK CONTAINED IN A LINKED SITE, OR ANY CHANGES OR UPDATES TO SUCH SITES. SPRINT IS NOT RESPONSIBLE FOR WEB CASTING OR ANY OTHER FORM OF TRANSMISSION RECEIVED FROM ANY LINKED SITE. SPRINT IS PROVIDING THESE LINKS TO YOU ONLY AS A CONVENIENCE, AND THE INCLUSION OF ANY LINK DOES NOT IMPLY ENDORSEMENT BY SPRINT OF THE SITE OR ANY ASSOCIATION WITH THEIR OPERATORS.

EQUIPMENT TERMS

LOSS OF IMAGES. We will not compensate you for any lost pictures due to malfunction of your camera, the transmission of images via
PCS Vision services, or otherwise.

DEVICE COMPATIBILITY. Certain camera functionality only works with PCS Vision services. Any use of this camera

with incompatible devices may result in damage to the camera, the phone or both.

PHYSICAL DAMAGE TO CAMERA. This camera should not be shaken, struck or manipulated outside of the normal course of camera use. Like most electronic devices, improper handling or care of your camera may result in permanent damage and loss of images. Do not expose this camera to moisture or attempt to use underwater.

SUNLIGHT OR BRIGHT LIGHTS. Do not aim your camera into the sun or at bright lights. Aiming your camera into the sun or bright lights may cause permanent damage to your eyes and is strongly discouraged.

WARRANTIES. EXCEPT AS EXPRESSLY PROVIDED IN LIMITED WARRANTY PROVIDED WITH YOUR CAMERA, SPRINT DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, NOT EXPLICITLY STATED IN THIS AGREEMENT, AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND WARRANTIES RELATED TO THIRD PARTY EQUIPMENT, MATERIAL, SERVICES OR SOFTWARE. THE SERVICES AND ANY MATERIALS OR EQUIPMENT ARE SUPPLIED "AS IS," TO THE FULL EXTENT PERMITTED BY LAW.

LIMITATION OF LIABILITY. SPRINT WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES FOR ANY CAUSE OF ACTION, WHETHER IN CONTRACT OR TORT. CONSEQUENTIAL, INCIDENTAL, AND INDIRECT DAMAGES INCLUDE, BUT ARE NOT LIMITED TO, LOST PROFITS, LOST REVENUES, AND LOSS OF BUSINESS OPPORTUNITY, WHETHER OR NOT SPRINT WAS AWARE OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF THESE DAMAGES.

Security Policy

Sprint uses reasonable precautions to protect the privacy of your credit card and other ordering information by utilizing a Secure Socket Layer ("SSL") connection. Accordingly, your credit card and other ordering information, such as your name and address, is encrypted using the SSL connection and is not expected to be read in an intelligible form as it travels to the Sprint order processing system. The Sprint order processing systems is not connected to the Internet and is not accessible to the public.

Many Web browsers support the use of an SSL connection, but if your browser does not support the use of an SSL connection or if you prefer not to send your credit card number over the Internet, you can place your order by calling Sprint toll free at 1-888-253-1315 (U.S. only).

PCS Representatives are available 7 days a week, Monday through Friday from 6:00 a.m. to 11:00 p.m. and Saturday and Sunday 8:00 a.m. to 6:00 p.m. to take your order.

Privacy Policy

Sprint respects the privacy of its customers, and other individuals and businesses using the Web sites owned and operated by Sprint and its Affiliates ("Sprint Web sites"). This updated Privacy Policy effective October 22, 2001, is to keep you informed about the types of information collected on Sprint Web sites and how the information is used and protected. The revised Privacy Policy includes information about advertisements on Sprint Web sites and access to your account information.

Sprint protects the privacy of its local, long distance and wireless customers consistent with the Federal Telecommunications Act
and rules and regulations issued by the Federal Communications Commission.

Sprint's Privacy Policy for its high speed Internet services can be accessed at: www.sprint.com/privacypolicy/broadbandservices.

There are two types of information that may be exchanged between the Sprint site and the user during each visit to a Sprint site. They are:

1) General technical data transmitted between your computer and the Sprint site that does not identify you personally.

2) Personally identifiable information that you voluntarily share. The types of personally identifiable information that you might share include your name, address, phone number, email address and credit card number.

ANONYMOUS INFORMATION

In order to provide you with the information and

services that you look for from the Sprint Web sites, Sprint gathers certain types of information from you that are not personally identifiable. This is called anonymous information and includes:

1. The type of Internet browser you use when you visit
2. The types of computer operating system you use
3. The search engine you use to access the Sprint Web sites (such as "AOL.com," "Yahoo.com" or "Go.com")
4. The specific Sprint Web site that you visit (www.sprint.com, www.sprintpcs.com, etc.).

The anonymous information collected is not associated with you personally or your business. Sprint uses this anonymous information in the aggregate to improve Sprint Web sites and the services we provide through those sites.

USE OF COOKIES

Sprint Web sites may use "cookies" to collect the anonymous information described in this Privacy Policy. Cookies are bits of encrypted data that are loaded by a Sprint server onto your computer or other device when you visit a Sprint Web site. The server can retrieve the cookies the next time you visit a site and use them to identify the computer as a return visitor. Sprint uses cookies to collect non-personally identifiable information and generically track usage patterns on the Sprint Web sites in order to monitor activity and administer the sites. Sprint also uses information obtained from cookies to improve Sprint Web sites, and make decisions concerning advertising, product offerings and services. Most users can disable cookies from their Internet browsers, receive a warning before a cookie is placed on their computer, and erase all cookies from their computer hard drives by following the instructions provided by the browser.

ADVERTISEMENTS ON SPRINT WEB SITES

Advertising companies deliver ads on some Sprint Web sites. You should be aware that when you click on these ads, the advertising companies may also deploy cookies to receive anonymous information about ad viewing by Internet users on Sprint Web sites and other Web sites.

This information is associated with your Web browser, but cannot be associated with your name or email address without your permission. Therefore, advertising companies may know where your computer goes on the Web, but they do not know who you are unless you tell them. Sprint does not provide personally identifiable information about its customers or Sprint Web site visitors to these advertising companies.

PERSONALLY IDENTIFIABLE INFORMATION

Sprint may ask you to provide what is often referred to as "personally identifiable information" such as your name, address, telephone number and email address when you use Sprint Web sites to: purchase a service or product online, enter a contest or sweepstakes, ask to receive information, respond to a survey, register with a Sprint Web site, access your account, ask for a personalized service, request customer online, or apply for a job. You always have the alternative of mailing or calling Sprint with the information requested if you do not wish to provide it online. Personally identifiable information provided at a Sprint Web site to order Sprint services other than Internet services will be protected in the same manner as when the information is provided by other means such as over the telephone or by mail. We protect customer information obtained from the local, long distance and wireless service customers of Sprint consistent with federal laws governing telecommunications services and with regulations issued by the Federal Communications Commission. Sprint's Privacy Policy for its Internet services can be accessed at: www.sprint.com/privacypolicy/broadbandservices.

We use personally identifiable information provided at a Sprint web site in the following ways unless otherwise specified:

1. For its intended purpose (such as to complete an online order
for service).

2. To provide you with information about new PCS Products and Services or products and services offered in conjunction with Sprint business partners.

DISCLOSURE TO THIRD PARTIES

Sprint will not sell or disclose to outside parties any personally identifiable information obtained from a Sprint online service or the registration at a Sprint Web site without your consent except under the following circumstances:

1. When required by law,
2. When disclosure is necessary to protect the safety of a customer, third party or Sprint's property,
3. If it is required in connection with any sale or transfer of all or a portion of Sprint's assets.

When Sprint uses agents, contractors or other companies to perform services on its behalf, Sprint will require that they protect your personally identifiable information consistent with this Privacy Policy. Sprint may share the anonymous information described in this Privacy Policy with third parties from time-to-time.

EMAIL COMMUNICATIONS

Email is an increasingly popular communication tool through which you and your business may communicate with Sprint. Likewise, Sprint may use email to communicate with you, respond to your email, and to tell you about new products and services. If you do not wish to receive email promotions and new products and service announcements from Sprint, please follow the instructions that appear at the end of the email communication that you receive from Sprint to have your name removed from the list.

SECURITY

Sprint utilizes several encryption methods to ensure that the data you submit on any of the Sprint Web sites is secure. Through this "secure session," information that you input into a Sprint online order form will be sent and will arrive privately and unaltered at a Sprint server. This security prohibits access to your information by other companies and Web users.

CHILDREN

Sprint does not intend to collect personally identifiable information from individuals under 18 years of age. If Sprint becomes aware that a user who is

under 18 is using a Sprint Web site, Sprint will specifically instruct that individual that they are not to submit information on Sprint Web sites without a parent or guardian's consent. If a child has provided Sprint with personally identifiable information without the knowledge of Sprint, a parent or guardian of the child may contact Sprint at privacy@mail.sprint.com and Sprint will delete the child's information from our existing files.

LINKS

Some Sprint Web sites contain links to other Web sites that are owned and operated by parties other than Sprint. Please be aware that this Privacy Policy does not extend to any Web sites other than those owned and controlled by Sprint.

ACCOUNT INFORMATION

You may always contact us at privacy@mail.sprint.com or by telephone or mail to verify your name, address, email address, telephone number and/or billing information. Sprint will correct any information that is inaccurate.

QUESTIONS

If you have questions or comments regarding this Privacy Policy, you may contact us at privacy@mail.sprint.com. If you have submitted personally identifiable information, and would like that information deleted from our records, please contact us at our email address, privacy@mail.sprint.com. We will use reasonable efforts to delete that information from our files.

UPDATES

Sprint may amend this Privacy Policy from time-to- time. These changes will be posted online.

Manufacturer s Warranty

STANDARD LIMITED WARRANTY

What is Covered and For How Long? SAMSUNG TELECOMMUNICATIONS AMERICA, L.P. ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/Pouch	90 Days
Holster	90 Days
Other Phone Accessories	1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/ peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

What Are the Limits On SAMSUNG's Liability? EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

- THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;
- WARRANTIES OF TITLE OR NON-INFRINGEMENT;
- DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT;
- THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR
- COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. ALL IMPLIED WARRANTIES AND CONDITIONS THAT MAY ARISE BY OPERATION OF LAW,

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THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE/ PROVINCE TO PROVINCE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS.

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This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

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Notes